PSC is proudly celebrating 23 years serving Northern Nevada, and rs a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: · Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Yes X Would you recommend PSC to another business associate? Comments: WE HAVE AWARDED PAC STATES MANY PROJECTS OVER THE YEARS AND I AM IMPRESSED WITH THE LEUSE OF EXPERTISE THE COMPANY ENHIBITS. THE WORK OF IN OUR TIME, ON BUDGET AND IS DONE CORRECTLY + COMPLETELY THE FIRST TIME. IN ADDITION, YOUR TECHNICIANS ARE FRIENDLY + HEIPFUL AND GO BEYOUD THE CALL OF D TO PROVIDE EXCELLENT SERVICE. Service Order: 135602 JAKE & JEFF PSC Technician Check us out at www.psc-reno.com 4 = Very Good 5 = Excelle 1 = Dissatisfied 2 = Just OK 3 = GoodPacific States Communications (775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! (-) Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate?

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Jake and Jeff were very thorough and professional.

(775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? Comments: Ryan was awesome! Thanks I PSC Technician Service Order: 136 332 Client: 1 = Dissatisfied 2 = Just OK 3 = Good5 = Excellent 2600 Pacific States Communications (775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? Comments: Service Order: 136353 **PSC Technician** Client:

Check as out at www.psc-reno.com!!

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Check us out at www.psc-reno.com!!

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Pacific States Communications (775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? Comments: PSC Technician CAROWService Order: 3607 Check us out at www.psc-reno.com!! 1 = Dissatisfied 2 = Just OK 3 = Good4 = Very Good 5 = Excellent Pacific States Communications (775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? FOR IS QUITE FORTUNATE TO HAVE TECH'S LIKE KELVYN - BRIAN BOTH CONDITIONS, PROPESSIONAL, AND PERFORM IN A TIMELY MANUELZ YOU CAN'T BEAT MARY ON THE PHONE FOR BEING RESPONSIVE TO ALL ISSUES. Comments: THRAKES

Check us out at www.psc-reno.com!!

4 = Very Good

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2 = Just OK

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Would you recommend PSC to another business associate?

Comments. Very quive iverse & tech answered all my questions. Nice folks all around Service Order: 136632 Client: GOLDER ASSOC.

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