

Pacific States Communications
(775) 284-4100

SMS

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- | | | | | | |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| | 1 | 2 | 3 | 4 | 5 |
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

Allen is always great to work with. Timely, communicates & friendly.

PSC Technician ALLEN HELSING Client: Eagle Valley Golf Service Order: 136506
Check us out at www.psc-reno.com!!

1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent

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- | | | | | | | |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|-------------------------------------|
| | (-) | | | | | (++) |
| | 1 | 2 | 3 | 4 | 5 | |
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

Allen was great as always. Very knowledgeable & helpful!

PSC Technician ALLEN HELSING Client: _____ Service Order: 136565
Check us out at www.psc-reno.com!!

1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent

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Areas of interest:

- | | 1 | 2 | 3 | 4 | 5 |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely maner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments: *Job Well Done. Reed is a "Professional"*

PSC Technician REED CARD Service Order: 136253

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- | | 1 | 2 | 3 | 4 | 5 |
|--|---|-------------------------------------|-----------------------------|-------------------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Was the work completed in a timely maner? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments: *Reed was very knowledgeable & PROMPT IN GETTING THE JOB Done & explaining my options. Thank You!*

PSC Technician REED Service Order: 136034

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could of been better

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(7 7 5) 2 8 4 - 4 1 0 0

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Areas of Interest:

- | | (-) | 1 | 2 | 3 | 4 | 5 | (++) |
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| • Was your call answered promptly and courteously? | | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| • Was Dispatch helpful in assisting you? | | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| • Did the PSC technician arrive as scheduled? | | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| • Did the PSC technician review the work completed? | | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments: REED WAS ABLE TO PROVIDE ANSWERS THAT HAS HELPED TO RECTIFY A BAD SITUATION. THANK YOU REED.
LOMARD

PSC Technician REED Client: Wilson Services / N Hills Service Order: 136667
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| • Was Dispatch helpful in assisting you? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician arrive as scheduled? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician review the work completed? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

PSC Technician REED Client: N Hills DEVAL Service Order: 136759
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| • Was your call answered promptly and courteously? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | | Yes <input type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

PSC Technician REED Client: _____ Service Order: 136668

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- | | (-) | 1 | 2 | 3 | 4 | (++) |
|--|-----|---|--------------------------|-------------------------------------|-------------------------------------|--------------------------|
| • Was your call answered promptly and courteously? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Did the PSC technician review the work completed? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Would you recommend PSC to another business associate? | | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

Some confusion between Dispatch and others pulling techs for calls. No Repair Need "New" unit

PSC Technician Allen Helsing Client: Sir Speedy Service Order: 136668

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- | | (-) | | | | (++) |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| | 1 | 2 | 3 | 4 | 5 |
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

EXCELLENT TECHNICIAN

PSC Technician KELVIN Client: SINCO Service Order: 136677
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- | | (-) | | | | (++) |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| | 1 | 2 | 3 | 4 | 5 |
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

PSC Technician KELVIN Client: RSVP Service Order: 136670
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Areas of interest:

- | | (-) | 1 | 2 | 3 | 4 | 5 | (++) |
|--|-----|-------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|------|
| • Was your call answered promptly and courteously? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was Dispatch helpful in assisting you? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician arrive as scheduled? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician review the work completed? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | N/A |
| • Would you recommend PSC to another business associate? | Yes | <input checked="" type="checkbox"/> | | No | <input type="checkbox"/> | | |

Comments:

PSC Technician Ryan M. Client: McCelland Service Order: 136827

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Areas of interest:

- | | (-) | 1 | 2 | 3 | 4 | 5 | (++) |
|--|-----|-------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|------|
| • Was your call answered promptly and courteously? | | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was Dispatch helpful in assisting you? | | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician arrive as scheduled? | | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was the work completed in a timely manner? | | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician review the work completed? | | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | Yes | <input checked="" type="checkbox"/> | | No | <input type="checkbox"/> | | |

Comments:

Please disregard the "x" in the (1) column. I meant to say "highly satisfied." Always a pleasure to work with Kelvyn!

PSC Technician KELVYN Client: CUMMING FOUND Service Order: 136664

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Andi Goddard

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Areas of interest:	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?		Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:

PSC Technician Ryan Client: Vital Systems Service Order: 136832
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Areas of interest:	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> ALWAYS
• Did the PSC technician arrive as scheduled?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
• Did the PSC technician review the work completed?		<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
• Would you recommend PSC to another business associate?		Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments: Always Professional, Always great!

PSC Technician Summa Client: Quail Executive Service Order: 136644
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- | | (-) | | | | (++) |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| | 1 | 2 | 3 | 4 | 5 |
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments: Brian is the best!

PSC Technician BRYAN

Client: AIRPORT GARDENS

Service Order: 137740

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Areas of interest:

- | | BAD | | | | GOOD |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| | 1 | 2 | 3 | 4 | 5 |
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

PSC Technician ALLEN

Client: GOLD SUMMIT

Service Order: 137458

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| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

*Great Service, Very professional, excellent quality
Sharon Mills, Dermody Prop. of Work -*

PSC Technician Jay

Service Order: #136823

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| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

Great Service! Everything went as scheduled & smooth.

PSC Technician Allen Housw

Client: GOVERN STATE / CONCERNAS PARS

Service Order: 136409

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1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent

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Areas of interest:

	1	2	3	4	5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:
 THIS SERVICE WAS IN CONNECTION WITH MOVING OUR SYSTEM TO INTEGRA. THERE WERE DEFINATELY SOME ISSUES WITH COORDINATION, ETC. PLEASE CALL JVDI CLARK @ 851-8001. FOR THE RECORD - ALLEN & THE INTEGRA TECHNICIAN SAVED THE WHOLE DEAL.

PSC Technician ALLEN

Client: SCARECROW LATH & PLASTER Service Order: THEY WERE

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#136926

EXCEPTIONAL!

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Areas of interest:

	(-)	1	2	3	4	5	(++)
• Was your call answered promptly and courteously?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Was Dispatch helpful in assisting you?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Did the PSC technician arrive as scheduled?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Was the work completed in a timely manner?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Did the PSC technician review the work completed?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Would you recommend PSC to another business associate?		Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>			

Comments:

PSC Technician Ryan

Client: D+D

Service Order: 136925

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2 = Just OK

3 = Good

4 = Very Good

5 = Excellent

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Areas of interest:

- | | 1 | 2 | 3 | 4 | 5 |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

Great service, very attentive to our extra problem issues w/ AT&T - worked hard & committed to resolving it - thank you!

PSC Technician JAKE + AL

Client: Kennedy Tonks

Service Order: 137066

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3 = Good

4 = Very Good

5 = Excellent

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Areas of interest:

- | | 1 | 2 | 3 | 4 | 5 |
|--|---|--------------------------|-----------------------------|-------------------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

The technician performed the work in a professional manner. And what I particularly appreciate is his knowledge and advice for future options for circuit enhancement.

PSC Technician JAKE KORTS

Client: REN JONES (FLOWR DUBS)

Service Order: 137014

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5 = Excellent

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Areas of interest:	(-)				(++)
	1	2	3	4	5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:
Allen saved the day! Thank you!

PSC Technician ALLEN Client: Arada Museum of Art Service Order: 137832
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Areas of interest:	(-)				(++)
	1	2	3	4	5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:

PSC Technician ALLEN Client: _____ Service Order: GEOTEKPS
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Areas of interest:	(-)				(++)
	1	2	3	4	5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input type="checkbox"/>		No <input type="checkbox"/>		

Comments:

PSC Technician ALLEN Client: R. Maling - SASC Service Order: 137822
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Areas of interest:	(-)				(++)
	1	2	3	4	5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments: Ryan was wonderful as always.

PSC Technician Ryan Client: WNec Service Order: 137566
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Areas of interest:

- | | (-) | 1 | 2 | 3 | 4 | (++) |
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| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | | No | <input type="checkbox"/> | |

Comments:

PSC Technician Ryan Client: JBR Service Order: 136602
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Areas of interest:

- | | (-) | 1 | 2 | 3 | 4 | (++) |
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| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | | No | <input type="checkbox"/> | |

Comments:
Speedy & Solved issue.

PSC Technician Ryan M. Client: Somerset CC Service Order: 136643
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Areas of interest:

- | | 1 | 2 | 3 | 4 | 5 |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments: Ryan was friendly & courteous!

PSC Technician Ryan Client: Mastreux Service Order: 136765
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Areas of interest:

- | | (-) 1 | 2 | 3 | 4 | (+) 5 |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments: excellent response time. Dille

PSC Technician Ryan M. Client: Moama Nursery Service Order: 136566
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Areas of interest:

- | | (-) | | | | (++) |
|--|---|-----------------------------|--------------------------|--------------------------|-------------------------------------|
| | 1 | 2 | 3 | 4 | 5 |
| • Was your call answered promptly and courteously? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> | | | |

Comments:

PSC Technician REED Client: RICHDEL Service Order: 137030
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Areas of interest:

- | | (-) | | | | (++) |
|--|---|-----------------------------|--------------------------|--------------------------|-------------------------------------|
| | 1 | 2 | 3 | 4 | 5 |
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> | | | |

Comments:

great technician very friendly and helpful.

PSC Technician REED Client: ANSURANT Service Order: 136994
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Areas of interest:

	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>			

Comments: *He was basically perfect. Thanks Allen.*

PSC Technician Allen Client: Memahon Law / Kathy Service Order: 137343
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Areas of interest:

	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>			

Comments: *Always EXCELLENT SERVICE*

PSC Technician Kelvin Client: A-D Tech Service Order: 137020
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Areas of interest:

- | | (-) | 1 | 2 | 3 | 4 | 5 | (++) |
|--|-----|--------------------------|-------------------------------------|--------------------------|--------------------------|-------------------------------------|------|
| • Was your call answered promptly and courteously? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was Dispatch helpful in assisting you? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician arrive as scheduled? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician review the work completed? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | | Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> | | |

Comments:

Need was great - professional & explained the problem in detail! Thanks

PSC Technician REED Client: ROW WOOD Service Order: 137024

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Areas of interest:

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| • Was your call answered promptly and courteously? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was Dispatch helpful in assisting you? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician arrive as scheduled? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician review the work completed? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | | Yes | <input checked="" type="checkbox"/> | No | <input type="checkbox"/> | | |

Comments:

PSC Technician KELLYN Client: WATSON ROUND Service Order: 137023

1 = Dissatisfied 2 = Just OK 3 = Good

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Areas of interest:

- | | | | | | |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| | 1 | 2 | 3 | 4 | 5 |
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

PSC Technician Ryan Client: Skin Cancer Service Order: 136086
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Areas of interest:

- | | | | | | | | |
|--|-----|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|------|
| | (-) | 1 | 2 | 3 | 4 | 5 | (++) |
| • Was your call answered promptly and courteously? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was Dispatch helpful in assisting you? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician arrive as scheduled? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician review the work completed? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

PSC Technician Ryan Client: TRC Service Order: 136877
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Somerset - Admin
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*Assuring
- 5 is Good!*

Areas of interest:

- | | 1 | 2 | 3 | 4 | 5 |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments: *Reed is always extremely helpful. He knows our phone system inside and out. He helps us to get the most out of our phone system.*

PSC Technician REED Service Order: 135912

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SMS

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Areas of interest:

- | | 1 | 2 | 3 | 4 | 5 |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments: *I did not speak with Dispatch so I cannot say.*

PSC Technician REED Client: AMERICAN PSH Service Order: 136552

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Areas of interest:

- | | | | | | | |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|------|
| | (-) | | | | | (++) |
| | 1 | 2 | 3 | 4 | 5 | |
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

PSC Technician REED Client: URBELY NU Service Order: 136547

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Areas of interest:

- | | | | | | | |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|------|
| | (-) | | | | | (++) |
| | 1 | 2 | 3 | 4 | 5 | |
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

Thanks! *bg*

PSC Technician REED Client: ODYSSEY ENX Service Order: 136553

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Areas of interest:

	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>			

Comments:

Ryan and Jake are both excellent. Very helpful and patient.

PSC Technician Ryan/Jake Client: SKIN Cancer 136891 Service Order: 136891

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Areas of interest:

	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> +++
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> +++
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>			

Comments:

Kelwyn was very informative & helpful

PSC Technician Kelwyn Client: Shirley Service Order: 136894

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Areas of interest:

- | | (-) | 1 | 2 | 3 | 4 | (++) |
|--|---|--------------------------|-----------------------------|--------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments: Thank you for coming out so quickly!
3-30-09

PSC Technician Ryan Client: _____ Service Order: _____

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Areas of interest:

- | | 1 | 2 | 3 | 4 | 5 |
|--|---|--------------------------|-----------------------------|-------------------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | |

Comments:

PSC Technician Allen Client: Phillips (AIT) Service Order: #136897

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Areas of interest:

- | | (-) | 1 | 2 | 3 | 4 | (++) |
|--|-----|-------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes | <input checked="" type="checkbox"/> | | No | <input type="checkbox"/> | |

Comments:

[Empty comment box]

PSC Technician ALLEN

Client: House

Service Order: 138748

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Areas of interest:

- | | (-) | 1 | 2 | 3 | 4 | (++) |
|--|-----|-------------------------------------|-------------------------------------|--------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed? | | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes | <input checked="" type="checkbox"/> | | No | <input type="checkbox"/> | |

Comments:

Great Job Allen!! gms

PSC Technician ALLEN

Client: HOUSE

Service Order: 138755

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