

**Pacific States Communications**  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

*100% 10.0*

Areas of Interest:

	(-)					(++)
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>				

Comments:

PSC Technician AI Client: *[Signature]* Service Order: 138688  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)! **SIERRA MKR**

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

**Pacific States Communications**  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of Interest:

	(-)					(++)
• Was your call answered promptly and courteously?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>				

Comments:

*Allen performed at A 5Star level*

PSC Technician Allen Client: SIERRA SERVICE STATION Service Order: 138599  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent



# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

### Areas of interest:

- |  | (-) | 1                                       | 2                        | 3                           | 4                                   | (++)                                |
|--|-----|---|--------------------------|-----------------------------|-------------------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| • Did the PSC technician review the work completed?      |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? |     | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                                     |                                     |

Comments: The technicians on site were very helpful & professional. They went above & beyond.

PSC Technician Ryan M Client: St. Teresa Service Order: 137781  
Kenny S.  
 1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!



# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

### Areas of interest:

- |  | (-) | 1                                       | 2                        | 3                           | 4                        | (++)                                |
|--|-----|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? |     | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments: I WAS VERY SATISFIED WITH THE EXCELLENT SERVICE ALLEN PROVIDED. THANKS!

PSC Technician ALLEN/RYAN Client: LIBERTY CENTURY 21 Service Order: \_\_\_\_\_  
 1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!



# Pacific States Communications

(775) 284-4100

LAB CORP. (SILVERADA)

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

### Areas of interest:

- |  | (-) | 1                            | 2                        | 3                           | 4                        | (++)                                |
|--|-----|------------------------------|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       |     | <input type="checkbox"/>     | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 |     | <input type="checkbox"/>     | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            |     | <input type="checkbox"/>     | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             |     | <input type="checkbox"/>     | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      |     | <input type="checkbox"/>     | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? |     | Yes <input type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments:

PSC Technician Allen

Client: McNew

Service Order: 137784

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good

5 = Excellent



# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

### Areas of interest:

- |  | (-) | 1                                       | 2                        | 3                           | 4                                   | (++)                                |
|--|-----|---|--------------------------|-----------------------------|-------------------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| • Did the PSC technician arrive as scheduled?            |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? |     | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                                     |                                     |

Comments:

VERY HELPFUL TECH

PSC Technician Ryan M.

Client: American Long

Service Order: 137782

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good

5 = Excellent

*Pacific States Communications*  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-)                                     | 1                        | 2                        | 3                        | 4                           | (++)                                |
|--|---|--------------------------|--------------------------|--------------------------|-----------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          |                          |                          | No <input type="checkbox"/> |                                     |

Comments: Excellent & Professional

PSC Technician REED Client: AUAWSWO Service Order: 136976

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent  
Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

*Pacific States Communications*  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-)                                     | 1                        | 2                        | 3                        | 4                           | (++)                                |
|--|---|--------------------------|--------------------------|--------------------------|-----------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>    | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          |                          |                          | No <input type="checkbox"/> |                                     |

Comments:

PSC Technician \_\_\_\_\_ Client: Steam Turbine Blading Service Order: add extension

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent  
Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!



# Pacific States Communications

(775) 284-4100



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-) | 1                                   | 2                        | 3                                   | 4                                   | (++)                                |
|--|-----|-------------------------------------|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| • Did the PSC technician arrive as scheduled?            |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| • Was the work completed in a timely manner?             |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| • Did the PSC technician review the work completed?      |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| • Would you recommend PSC to another business associate? | Yes | <input checked="" type="checkbox"/> |                          | No                                  | <input type="checkbox"/>            |                                     |

Comments:

PSC Technician \_\_\_\_\_

Client: Nevada Women's Fund Service Order: \_\_\_\_\_

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent



# Pacific States Communications

(775) 284-4100



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-) | 1                                   | 2                        | 3                        | 4                        | (++)                                |
|--|-----|-------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes | <input checked="" type="checkbox"/> |                          | No                       | <input type="checkbox"/> |                                     |

Comments:

PSC Technician \_\_\_\_\_

Client: Alfred Nevada  
Dawn Bestrom Service Order: \_\_\_\_\_

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-)                                     |                          |                             |                          | (++)                                |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
|  | 1                                       | 2                        | 3                           | 4                        | 5                                   |
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments: ALLEN WAS A PLEASURE TO WORK WITH!

PSC Technician ALLEN H. Client: GEEKS OF NV. Service Order: \_\_\_\_\_

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-)                                     |                          |                             |                          | (++)                                |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
|  | 1                                       | 2                        | 3                           | 4                        | 5                                   |
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments: ALLEN ARRIVED ABOUT 20 MINUTES AFTER MY CALL - GREAT ALLEN WENT ABOVE & BEYOND TO ASSIST US IN GETTING OUR SYSTEM BACK UP & RUNNING - EXCELLANT JOB

PSC Technician ALLEN Client: UPTIME PARTS Service Order: \_\_\_\_\_

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

Pacific States Communications  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:	(-) 1	2	3	4	(++) 5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:

PSC Technician Ryan M. Client: RSVP Service Order: 138272  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

Pacific States Communications  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:	(-) 1	2	3	4	(++) 5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments: YOUR SERVICE HAS ALWAYS BEEN THE "SHINING LIGHT" OF YOUR BUSINESS. YOU COULDN'T ASK FOR BETTER PERS. THAN MARY @ DISPATCH AND BRYAN IN THE FIELD. IM ANDERSON

PSC Technician BRYAN Client: PARASO! FOUNDATION Service Order: 137902  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

**Pacific States Communications**  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>			

Comments: Ryan was extremely helpful and friendly - Thanks!

PSC Technician Ryan Client: McClellan Service Order: 136885  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

**Pacific States Communications**  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>			

Comments:

PSC Technician Reed Client: NEWLAND REALTY Service Order: 136878  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent





# Pacific States Communications

(775) 284-4100



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  |   |                          |                             |                          |                                     |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
|  | 1                                       | 2                        | 3                           | 4                        | 5                                   |
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments:

JAKE, AS USUAL, WAS EXCELLENT

PSC Technician

JAKE KORTO

Service Order:

136348

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good

5 = Excellent



# Pacific States Communications

(775) 284-4100



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  |   |                          |                             |                          |                                     |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
|  | (-)                                     |                          |                             |                          | (++)                                |
|  | 1                                       | 2                        | 3                           | 4                        | 5                                   |
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/>            |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments:

PSC Technician

Ryan

Client:

Bus. & Prof

Service Order:

136837

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good

5 = Excellent

*Pacific States Communications*  
( 7 7 5 ) 2 8 4 - 4 1 0 0

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-)                      | 1                                   | 2                        | 3                        | 4                                   | (++) |
|--|--------------------------|-------------------------------------|--------------------------|--------------------------|-------------------------------------|------|
|  | 1                        | 2                                   | 3                        | 4                        | 5                                   |      |
| • Was your call answered promptly and courteously?       | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |      |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |      |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |      |
| • Was the work completed in a timely manner?             | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |      |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |      |
| • Would you recommend PSC to another business associate? | Yes                      | <input checked="" type="checkbox"/> | No                       | <input type="checkbox"/> |                                     |      |

Comments:

PSC Technician PEED Client: PMS ORTHODONTICS Service Order: 136996  
 Check us out at [www.psc-reno.com!!](http://www.psc-reno.com!!)  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

*Pacific States Communications*  
( 7 7 5 ) 2 8 4 - 4 1 0 0

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-)                      | 1                                   | 2                        | 3                        | 4                                   | (++) |
|--|--------------------------|-------------------------------------|--------------------------|--------------------------|-------------------------------------|------|
|  | 1                        | 2                                   | 3                        | 4                        | 5                                   |      |
| • Was your call answered promptly and courteously?       | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |      |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |      |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |      |
| • Was the work completed in a timely manner?             | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |      |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |      |
| • Would you recommend PSC to another business associate? | Yes                      | <input checked="" type="checkbox"/> | No                       | <input type="checkbox"/> |                                     |      |

Comments:

PSC Technician GAH Client: Hartman + Abel Service Order: 137002  
 Check us out at [www.psc-reno.com!!](http://www.psc-reno.com!!)  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

**Areas of interest:**

	(-)				(++)
	1	2	3	4	5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:

PSC Technician Ryan M. Client: PSC (Jerry) Service Order: 137037  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
21st Century Enviro  
58 NV LLC - Ferrelly

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

**Areas of interest:**

	(-)				(++)
	1	2	3	4	5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:  
Your company is always very helpful & cooperative.

PSC Technician REED Client: Victoria Woodcock Service Order: 137733  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

*Pacific States Communications*  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

<b>Areas of interest:</b>	(-)	1	2	3	4	5	(++)
• Was your call answered promptly and courteously?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
• Was Dispatch helpful in assisting you?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
• Did the PSC technician arrive as scheduled?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Was the work completed in a timely manner?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Did the PSC technician review the work completed?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Would you recommend PSC to another business associate?		Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>				

Comments:

PSC Technician REED Client: PAVAN CAJON Service Order: 137626  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

*Pacific States Communications*  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

<b>Areas of interest:</b>	(-)	1	2	3	4	5	(++)
• Was your call answered promptly and courteously?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Was Dispatch helpful in assisting you?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Did the PSC technician arrive as scheduled?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Was the work completed in a timely manner?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Did the PSC technician review the work completed?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
• Would you recommend PSC to another business associate?		Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>				

Comments:

PSC Technician REED Client: JBR CONSULTANTS Service Order: 137738  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent



## Pacific States Communications

(775) 284-4100



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

**Areas of interest:**

- Was your call answered promptly and courteously?
- Was Dispatch helpful in assisting you?
- Did the PSC technician arrive as scheduled?
- Was the work completed in a timely manner?
- Did the PSC technician review the work completed?
- Would you recommend PSC to another business associate?

	(-)				(++)
	1	2	3	4	5
Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the PSC technician review the work completed?	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:

PSC Technician PEED Client: AL SIMONE Service Order: 137685  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent



## Pacific States Communications

(775) 284-4100



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

**Areas of interest:**

- Was your call answered promptly and courteously?
- Was Dispatch helpful in assisting you?
- Did the PSC technician arrive as scheduled?
- Was the work completed in a timely manner?
- Did the PSC technician review the work completed?
- Would you recommend PSC to another business associate?

	(-)				(++)
	1	2	3	4	5
Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:

**Best tech yet! Fast, nice, and knowledgeable!**

PSC Technician AL Client: A+H INSURANCE Service Order: 137752  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent



# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

### Areas of interest:

- Was your call answered promptly and courteously?
- Was Dispatch helpful in assisting you?
- Did the PSC technician arrive as scheduled?
- Was the work completed in a timely manner?
- Did the PSC technician review the work completed?
- Would you recommend PSC to another business associate?

	(-) 1	2	3	4	(++) 5
Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:

*Big improvement on the phone service!*

PSC Technician Lyan

Client: Edge Wood  
Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

Service Order: 138750

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent



# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

### Areas of interest:

- Was your call answered promptly and courteously?
- Was Dispatch helpful in assisting you?
- Did the PSC technician arrive as scheduled?
- Was the work completed in a timely manner?
- Did the PSC technician review the work completed?
- Would you recommend PSC to another business associate?

	(-) 1	2	3	4	(++) 5
Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

Comments:

PSC Technician Awen

Client: Jad  
Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

Service Order: 138749

QSD

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent



# Pacific States Communications

(775) 284-4100



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

### Areas of interest:

	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>			

Comments: You guys are always helpful. Keep up the good work.

PSC Technician ALLEN

Client: JAMES @ SMS

Service Order: 138980

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!



# Pacific States Communications

(775) 284-4100



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

### Areas of interest:

	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>			

Comments: Allen was courteous & very helpful - Completed all work - Thank you & Merry Christmas

PSC Technician \_\_\_\_\_

Client: \_\_\_\_\_

Service Order: \_\_\_\_\_

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

**Areas of interest:**

- |  | (-)                                     | 1                        | 2                                   | 3                                   | 4                                   | (++)                     |
|--|---|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/>         |                                     |                                     |                          |

Comments:

PSC Technician ALLEN

Client: Water Safety

Service Order: 138842

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

**Areas of interest:**

- |   | (-)                                     | 1                        | 2                           | 3                        | 4                        | (++)                                |
|---|---|--------------------------|-----------------------------|--------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?                  | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you? <u>Did N</u>               | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            |
| • Did the PSC technician arrive as scheduled? <u>after call yes</u> | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?                        | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate?            | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                          |                                     |

Comments:

Did Not Schedule w/ Dispatch - Lin Scheduled for me tech came a day early, But they called first to check if OK Allen was very courteous & friendly & helpful ☺ \* \* \* \* \*

PSC Technician ALLEN

Client: Diana Garland

Service Order: 138889

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

KAHL



Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- Was your call answered promptly and courteously?  1  2  3  4  5
- Was Dispatch helpful in assisting you?  1  2  3  4  5
- Did the PSC technician arrive as scheduled?  1  2  3  4  5
- Was the work completed in a timely manner?  1  2  3  4  5
- Did the PSC technician review the work completed?  1  2  3  4  5
- Would you recommend PSC to another business associate? Yes  No

Comments:

Very nice man -

PSC Technician REED

Client: PILITE

Service Order: 138871

1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent

Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- Was your call answered promptly and courteously?  1  2  3  4  5
- Was Dispatch helpful in assisting you?  1  2  3  4  5
- Did the PSC technician arrive as scheduled?  1  2  3  4  5
- Was the work completed in a timely manner?  1  2  3  4  5
- Did the PSC technician review the work completed?  1  2  3  4  5
- Would you recommend PSC to another business associate? Yes  No

Comments:

PSC Technician REED

Client: POWER PACKS PLUS

Service Order: 138851

1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

### Areas of interest:

- |  | (-)                      | 1                                   | 2                        | 3                        | 4                        | (++)                                |
|--|--------------------------|-------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes                      | <input checked="" type="checkbox"/> | No                       | <input type="checkbox"/> |                          |                                     |

### Comments:

As usual... excellent service!

Vic

PSC Technician REED

Client: Museum of Art

Service Order: 138760

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good

5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

### Areas of interest:

- |  | (-)                      | 1                                   | 2                        | 3                        | 4                        | (++)                                |
|--|--------------------------|-------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes                      | <input checked="" type="checkbox"/> | No                       | <input type="checkbox"/> |                          |                                     |

### Comments:

Slight misunderstanding over which kind of battery was needed on site and what was already on site, with the initial CS agent.

PSC Technician REED

Client: TAIHO

Service Order: 138824

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good

5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

**Areas of interest:**

- |  | (-) | 1                                       | 2                        | 3                           | 4                        | (++)                                |
|--|-----|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? |     | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments:

PSC Technician REED Client: De Arrieta WS. Service Order: 138620  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

**Areas of interest:**

- |  | (-) | 1                                       | 2                        | 3                           | 4                        | (++)                                |
|--|-----|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      |     | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? |     | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments: ALLEN, WAS VERY NICE, AND ENJOY, WORKING WITH HIM.

PSC Technician ALLEN Client: [REDACTED] Service Order: 138771  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent    MINOR ADVERTISING

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-)                                     |                          |                             |                          | (++)                                |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
|  | 1                                       | 2                        | 3                           | 4                        | 5                                   |
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments:

Very Helpful Tech

PSC Technician Ryan M. Client: Interstate Plumb. Service Order: 138856

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-)                                     |                          |                             |                          | (++)                                |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
|  | 1                                       | 2                        | 3                           | 4                        | 5                                   |
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments:

PSC Technician REED Client: CBS FLOORING Service Order: 138788

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

**Areas of interest:**

	(-)				(++)
	1	2	3	4	5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input type="checkbox"/>		No <input checked="" type="checkbox"/>		

**Comments:**  
*Allen worked very hard in difficult conditions but remained focus and a pleasure to work with!*

PSC Technician Allen Client: Honeywell Service Order: NOT SURE done on 12/2/09  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent  
 875 E. PATRIOT BLVD  
 RENO 89511

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

**Areas of interest:**

	(-)				(++)
	1	2	3	4	5
• Was your call answered promptly and courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes <input checked="" type="checkbox"/>		No <input type="checkbox"/>		

**Comments:**

PSC Technician REED Client: HYTECH ENG. Service Order: 138791  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- Was your call answered promptly and courteously?  1  2  3  4  5
- Was Dispatch helpful in assisting you?  1  2  3  4  5
- Did the PSC technician arrive as scheduled?  1  2  3  4  5
- Was the work completed in a timely manner?  1  2  3  4  5
- Did the PSC technician review the work completed?  1  2  3  4  5
- Would you recommend PSC to another business associate? Yes  No

Comments:

PSC Technician BRYAN/REED

Client: SNCA

Service Order: 138866

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

# Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- Was your call answered promptly and courteously?  1  2  3  4  5
- Was Dispatch helpful in assisting you?  1  2  3  4  5
- Did the PSC technician arrive as scheduled?  1  2  3  4  5
- Was the work completed in a timely manner?  1  2  3  4  5
- Did the PSC technician review the work completed?  1  2  3  4  5
- Would you recommend PSC to another business associate? Yes  No

Comments: Allen was very professional and patient  
Very pleased with the service

PSC Technician ALLEN

Client: Julie -

Service Order: 138693

1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

CHRISTIANSEN INS.

**Pacific States Communications**  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-)                                     |                          |                             |                          | (++)                                |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
|  | 1                                       | 2                        | 3                           | 4                        | 5                                   |
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments:

PSC Technician Ryan M. Client: Specialty health Service Order: 138548  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

**Pacific States Communications**  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-)                                     |                          |                             |                          | (++)                                |
|--|---|--------------------------|-----------------------------|--------------------------|-------------------------------------|
|  | 1                                       | 2                        | 3                           | 4                        | 5                                   |
| • Was your call answered promptly and courteously?       | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      | <input type="checkbox"/>                | <input type="checkbox"/> | <input type="checkbox"/>    | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> |                          | No <input type="checkbox"/> |                          |                                     |

Comments:

PSC Technician SC Client: Reliable Framing Inc. Service Order: 138544  
 Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!  
 1 = Dissatisfied    2 = Just OK    3 = Good    4 = Very Good    5 = Excellent

Pacific States Communications  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-) | 1                                   | 2                        | 3                        | 4                        | (++)                                |
|--|-----|-------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes | <input checked="" type="checkbox"/> |                          | No                       | <input type="checkbox"/> |                                     |

Comments:

Very helpful!

PSC Technician ALEX

Client:

Service Order: 138734

1 = Dissatisfied

2 = Just OK

3 = Good

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

4 = Very Good

5 = Excellent

BARKER HOMES

Pacific States Communications  
(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- |  | (-) | 1                                   | 2                        | 3                        | 4                        | (++)                                |
|--|-----|-------------------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|
| • Was your call answered promptly and courteously?       |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was Dispatch helpful in assisting you?                 |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician arrive as scheduled?            |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Was the work completed in a timely manner?             |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Did the PSC technician review the work completed?      |     | <input type="checkbox"/>            | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes | <input checked="" type="checkbox"/> |                          | No                       | <input type="checkbox"/> |                                     |

Comments:

Thank you!

PSC Technician REED

Client: AISTHEA

Service Order: 138758

1 = Dissatisfied

2 = Just OK

3 = Good

Check us out at [www.psc-reno.com](http://www.psc-reno.com)!!

4 = Very Good

5 = Excellent