

Pacific States Communications

(775) 284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

- | | (-) | 1 | 2 | 3 | 4 | 5 | (++) |
|--|---|--------------------------|--------------------------|--------------------------|--------------------------|-------------------------------------|------|
| • Was your call answered promptly and courteously? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was Dispatch helpful in assisting you? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | | | | No <input type="checkbox"/> | |

Comments:

Thank you!

PSC Technician BEED

Client: FAMILY EYE CARE

Service Order: 138747

1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good

5 = Excellent

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| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | | | | No <input type="checkbox"/> | |

Comments:

PSC Technician ALLEN

Client: SPERRY VAN NESS

Service Order: 138499

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| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

The technician did a wonderful job! When we set up the appt I was not given a time, that is my only concern. Other wise every thing was great!! Thank You!

PSC Technician ALLEN

Client: Conscious Living

Service Order: 138959

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| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

I can't say enough about the work that Allen & everyone at PSC did for us. Everything was professional, well done, and on schedule. Thanks!

PSC Technician ALLEN

Client: LEGEND VALVE

Service Order: 138465

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LEGEND VALVE

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| • Would you recommend PSC to another business associate? | | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> | | | |

Comments:
Allen was awesome and very professional.

PSC Technician Allen Client: Mechini M. Weber TRIUS Digestive Immunity Service Order: 138865
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| • Would you recommend PSC to another business associate? | | Yes <input checked="" type="checkbox"/> | No <input type="checkbox"/> | | | |

Comments:
BRYAN HAS ALWAYS BEEN MOST HELPFUL!

PSC Technician Bryan Client: LabCorp-Willow Service Order: 138975
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| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

[Empty comment box]

PSC Technician REED Client: PATEROU Service Order: 138886

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| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

Allen was prompt and very efficient. Pleasant man. Thank you.

PSC Technician ALLEN Client: Adrienne Mayton Service Order: 138979

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| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
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| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | | |

Comments:

Competent Courteous AND Timely — HARD TO BEAT!
E. Controller

PSC Technician Scott Casbarro Client: Reliance Parts Service Order: 138984

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| • Did the PSC technician arrive as scheduled? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
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| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | | |

Comments:

Could not have asked for better service!!!

PSC Technician _____ Client: Coped Guerra Service Order: 138924

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| • Was the work completed in a timely manner? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |
| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | | | | No <input type="checkbox"/> | | |

Comments: *ALLEN, is a very good person + worker and enjoy working with him.*

PSC Technician ALLEN Client: Minor Advertising Service Order: 139046
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| • Did the PSC technician review the work completed? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | Yes <input checked="" type="checkbox"/> | | | | | No <input type="checkbox"/> | | |

Comments: *Great job as usual. Thank you!!*

PSC Technician Scott Casbarro Client: Allied Nevada Gold Service Order: 139000
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Comments: JOY DID A GREAT JOB. HE MADE SURE THE POVIDE SYSTEM WORKED GREAT.

PSC Technician JOY Client: POTENSON Service Order: _____

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Comments: Al Rocks

PSC Technician Alan Helsing Client: Sierra Meat Service Order: 138978

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| • Was the work completed in a timely manner? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Did the PSC technician review the work completed? | | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | |
| • Would you recommend PSC to another business associate? | | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

Awesome Service

PSC Technician Ryan, Jay Client: Oce Service Order: 138896
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| • Would you recommend PSC to another business associate? | | Yes <input checked="" type="checkbox"/> | | No <input type="checkbox"/> | | | |

Comments:

Ryan was so polite and attentive, He is very educated on his work 😊

PSC Technician Ryan M Client: Village at Falkwild Service Order: 139138
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• Was your call answered promptly and courteously?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes	<input checked="" type="checkbox"/>		No	<input type="checkbox"/>	

Comments:

PSC Technician Ryan M. Client: Coldwell Service Order: 139168

Check us out at www.psc-reno.com!!
1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent



Pacific States Communications

(775) 284-4100



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Areas of interest:

	(-)	1	2	3	4	(++)
• Was your call answered promptly and courteously?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was Dispatch helpful in assisting you?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician arrive as scheduled?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Was the work completed in a timely manner?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Did the PSC technician review the work completed?		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Would you recommend PSC to another business associate?	Yes	<input checked="" type="checkbox"/>		No	<input type="checkbox"/>	

Comments:

PSC Technician REED Client: ECO-LOGIC Service Order: 139174

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1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent