# Pacific States Communications

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? Comments: PSC Technician Client: MMILS Service Order: 138747 Check us out at www.psc-reno.com!! 1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good Pacific States Communications
(775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? No Would you recommend PSC to another business associate? Comments: Client: SPERRY VAN NESS Service Order: 138499 PSC Technician HUEN Check us out at www.psc-reno.com!! 5 = Excellent 4 = Very Good 3 = Good 1 = Dissatisfied

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#### Pacific States Communications (775)284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! (++) Areas of interest: n Ø ń Was your call answered promptly and courteously? M Was Dispatch helpful in assisting you? 囟 Did the PSC technician arrive as scheduled? M Was the work completed in a timely manner? M П Did the PSC technician review the work completed? Yes X Would you recommend PSC to another business associate? Comments: The technician did a wordeful job! When we set up the appt I was not offen a time, that is my only concer, other wise every was greated Service Order: 138959 PSC Technician AUEN Client: / Check us out at www.psc-reno.com!! 1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good



### Pacific States Communications (775)284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve.

would greatly appreciate your feedback on how well we did!					
eas of interest:  Was your call answered promptly and courteously?	(-)	$\frac{2}{\Box}$	3	4	(++) 5
Was Dispatch helpful in assisting you?					×
Did the PSC technician arrive as scheduled?					×
Was the work completed in a timely manner?					X
<ul> <li>Did the PSC technician review the work completed?</li> </ul>					1
Would you recommend PSC to another business associate?	Yes	4	No		
Comments: I can't say enough about the work that Allen I Everything was propositional, well done, and on	every school	le ct	Than	did b	n uo.
				1	

PSC Technician #12EA

Client: LEGEND VALVE Check us out at www.psc-reno.com!! Service Order: 138465

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1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good

5 = Excellent

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## Pacific States Communications

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eas of interest:	1	2	3	4	(++)	
Was your call answered promptly and courteously?					X	
Was Dispatch helpful in assisting you?					X	
Did the PSC technician arrive as scheduled?						
Was the work completed in a timely manner?					123	
<ul> <li>Did the PSC technician review the work completed?</li> </ul>					X	
Would you recommend PSC to another business associate?	Yes		No		1	
Check as out at www.psc-re	Kius Dingresti Serv	( Devr ice Orde	3r 138	3865		J
Dissatisfied 2 = Just OK 3 = Good 4 = Very Good	5 = Excellent					
Dissatisfied 2 = Just OK 3 = Good 4 = Very Good	5 = Excellent					
Pacific States Com	munic	ati	ons			
Pacific States Com (775)284-41	munic	-		ove.		***************************************
Pacific States Com (775)284-41	munic	-			(++)	***
Pacific States Com (775)284-41 is proudly celebrating 23 years serving Northern Nevada, and as a comp would greatly appreciate your feedback on how well we did!	m u n i c	-		4	(++) S	
Pacific States Com (775)284-41  is proudly celebrating 23 years serving Northern Nevada, and as a comp would greatly appreciate your feedback on how well we did!  as of interest:  Was your call answered promptly and courteously?	m u n i c	-		4	Š	
Pacific States Com (775)284-41  is proudly celebrating 23 years serving Northern Nevada, and as a comp would greatly appreciate your feedback on how well we did!  as of interest:  Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?	m u n i c	-		4	Š.	
Pacific States Com (775)284-41  is proudly celebrating 23 years serving Northern Nevada, and as a comp would greatly appreciate your feedback on how well we did!  as of interest: Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?  Did the PSC technician arrive as scheduled?	m u n i c	-		₫ □ □		
Pacific States Com (775)284-41  is proudly celebrating 23 years serving Northern Nevada, and as a comp would greatly appreciate your feedback on how well we did!  as of interest:  Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?  Did the PSC technician arrive as scheduled?  Was the work completed in a timely manner?	m u n i c	-	ve to impr		<b>X</b> + <b>X</b>	
Pacific States Com (775)284-41  is proudly celebrating 23 years serving Northern Nevada, and as a comp would greatly appreciate your feedback on how well we did!  as of interest:  Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?  Did the PSC technician arrive as scheduled?  Was the work completed in a timely manner?  Did the PSC technician review the work completed?	munic o o  eany we continu	-	ve to impr			
Pacific States Com  (775)284-41  is proudly celebrating 23 years serving Northern Nevada, and as a comp would greatly appreciate your feedback on how well we did!  as of interest:  Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?  Did the PSC technician arrive as scheduled?  Was the work completed in a timely manner?	m u n i c	-	ve to impr		<b>X</b> + <b>X</b>	

4 = Very Good

5 = Excellent

3 = Good

2 = Just OK

1 = Dissatisfied

#### Pacific States Communications PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? Comments: 138886 Service Order: PSC Technician Check us out at www.psc-reno.com!! 2 = Just OK 3 = Good 5 = Excellent 1 = Dissatisfied

### Pacific States Communications (775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? Service Order: 138979 PSC Technician AUEN Check us out at www.psc-reno.com!! 4 = Very Good 5 = Excellent 2 = Just OK 1 = Dissatisfied

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1 = Dissatisfied

## Pacific States Communications (775)284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! (-) Areas of interest:  $\Box$ ₫ Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? П П П Was the work completed in a timely manner? Did the PSC technician review the work completed? П Would you recommend PSC to another busin Comments: Competent Counteous AND TIME HARD TO COAT 138984 PSC Technician Scott Casbarro Client: Reliance Parts Service Order:

Check us out at www.psc-reno.com!!

5 = Excellent

4 = Very Good

3 = Good

2 = Just OK

SC is proudly celebrating 23 years serving Northern Nevada, and as a comple would greatly appreciate your feedback on how well we did!	pany we contin	ually str	rive to in	iprove.	(++)
reas of interest:	Ц	2	3	<sup>4</sup> ,	12
• Was your call answered promptly and courteously?					П
Was Dispatch helpful in assisting you?		Н			H
Did the PSC technician arrive as scheduled?	Ц	Ц	Ц	Ц	N
Was the work completed in a timely manner?					The Party of the P
<ul> <li>Did the PSC technician review the work completed?</li> </ul>		P			0
<ul> <li>Would you recommend PSC to another business associate?</li> </ul>	Yes		No		
Could not have asked for better service!	ii.				

SC is proudly celebrating 23 years serving Northern Nevada, and as a color would greatly appreciate your feedback on how well we did!		idally sti	rive to in	aprove.	
reas of interest:	(-)	2	1	4	(++)
Was your call answered promptly and courteously?					Ø
Was Dispatch helpful in assisting you?		П			M
Did the PSC technician arrive as scheduled?	П	П	П	П	X
Was the work completed in a timely manner?		П	H	H	
<ul> <li>Did the PSC technician review the work completed?</li> </ul>	П	П	Н	H	N N
• Would you recommend PSC to another business associate?	Yes		No [	7 -	ìx
SC Technician AUEN  SC Technician AUEN  SC Technician AUEN  Client: Minor Adverse Scheck us out at www.psc  Check us out at www.psc  A = Very Good  4 = Very Good	etisine som				16
7 - Voly (3000	5 = Excellent				
Pacific States Co	m m u n i c	ati	ons		6
	m m u n i c				6
Pacific States Co (775)284-4 C is proudly celebrating 23 years serving Northern Nevada, and as a co would greatly appreciate your feedback on how well we did!	m m u n i c				(++)
Pacific States Co (775)284-4  C is proudly celebrating 23 years serving Northern Nevada, and as a co would greatly appreciate your feedback on how well we did!  cas of interest:  Was your call answered promptly and courteously?	m m u n i c 1 0 0				(++)
Pacific States Co (775)284-4  C is proudly celebrating 23 years serving Northern Nevada, and as a co would greatly appreciate your feedback on how well we did!  cas of interest:  Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?	m m u n i c 1 0 0				(±)
Pacific States Co (775)284-4  C is proudly celebrating 23 years serving Northern Nevada, and as a co would greatly appreciate your feedback on how well we did!  cas of interest:  Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?  Did the PSC technician arrive as scheduled?	m m u n i c 1 0 0				
Pacific States Co (775)284-4  is proudly celebrating 23 years serving Northern Nevada, and as a co would greatly appreciate your feedback on how well we did!  as of interest:  Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?  Did the PSC technician arrive as scheduled?  Was the work completed in a timely manner?	m m u n i c 1 0 0				
Pacific States Co (775)284-4  C is proudly celebrating 23 years serving Northern Nevada, and as a co would greatly appreciate your feedback on how well we did!  eas of interest:  Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?  Did the PSC technician arrive as scheduled?  Was the work completed in a timely manner?  Did the PSC technician review the work completed?	m m u n i c 1 0 0				
Pacific States Co (775)284-4  C is proudly celebrating 23 years serving Northern Nevada, and as a co would greatly appreciate your feedback on how well we did!  cas of interest:  Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?  Did the PSC technician arrive as scheduled?  Was the work completed in a timely manner?  Did the PSC technician review the work completed?  Would you recommend PSC to another business associate?	m m u n i c 1 0 0  Ompany we continu	aally stri	ve to im		
Pacific States Co (775)284-4  C is proudly celebrating 23 years serving Northern Nevada, and as a co would greatly appreciate your feedback on how well we did!  eas of interest:  Was your call answered promptly and courteously?  Was Dispatch helpful in assisting you?  Did the PSC technician arrive as scheduled?  Was the work completed in a timely manner?	m m u n i c 1 0 0  Ompany we continu	aally stri			

# Pacific States Communications (775)284-4100

s of interest: Was your call answered promptly and courteously?	ď	2	3 [	4 5
Was Dispatch helpful in assisting you?				
Did the PSC technician arrive as scheduled?				
Was the work completed in a timely manner?				
Did the PSC technician review the work completed?				
Would you recommend PSC to another business associate?	Yes	4	No	
Somments: Jay DID A GIEST JOB. HE MODE	SURE	ΣųΤ	20012	26
System worker Glost.				



1 = Dissatisfied

## Pacific States Communications (775)284-4100

as of interest:  Was your call answered promptly and courteously?		$\stackrel{2}{\Box}$	$\Box$	₫	D
Was Dispatch helpful in assisting you?					B
<ul> <li>Did the PSC technician arrive as scheduled?</li> </ul>					X
Was the work completed in a timely manner?					
<ul> <li>Did the PSC technician review the work completed?</li> </ul>					X
<ul> <li>Would you recommend PSC to another business associate?</li> </ul>	Yes		No		
Comments: A Rocks					

Client: Sterra Meat
Check us out at www.psc-reno.com!!

3 = Good

2 = Just OK

5 = Excellent

# Pacific States Communications (775)284-4100

as of interest:	and accordance by 2	(-)	$\frac{2}{\Box}$	3	4	(++) 5
<ul> <li>Was your call answered promptly</li> <li>Was Dispatch helpful in assisting</li> </ul>	•					7
Did the PSC technician arrive as s		П	П	П	П	Ø
Was the work completed in a time	ly manner?		ŏ	ŏ	Ö	
Did the PSC technician review the	work completed?					
<ul> <li>Would you recommend PSC to an</li> </ul>	other business associate?	Yes		No	1,500	
C Technician Ryan, Jay	Client: OCC	Ser	vice Ord	er: 13	8896	
	Check us out at www.psc-r	eno.com!! 5 = Excellent	nce Ora	130	8886 8927	

SC is proudly celebrating 23 years serving Northern Nevada, and as a converse would greatly appreciate your feedback on how well we did!	npany we conti	nually str	rive to imp	prove.	
The state of the s	(-)	2			(++)
<ul> <li>Was your call answered promptly and courteously?</li> </ul>		Ó	ď	Ô	Ì
Was Dispatch helpful in assisting you?					
<ul> <li>Did the PSC technician arrive as scheduled?</li> </ul>					P
Was the work completed in a timely manner?					0
<ul> <li>Did the PSC technician review the work completed?</li> </ul>					
Would you recommend PSC to another business associate?	Yes		No		
Comments: Pyan was so polite He is vary educated of	eare	5 4	HON	K	1ve

## Pacific States Communications

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! (++) Areas of interest: **X** Ц Ó Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? П X П Was the work completed in a timely manner? X Did the PSC technician review the work completed?  $\boxtimes$ Would you recommend PSC to another business associate? Yes 🛛 No | Comments: 139168 **PSC Technician** Client: Service Order: us out at www.psc-reno.com!! 1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent

	celebrating 23 years serving Noticelly appreciate your feedback or		pany we conti	nually st	rive to in	nprove.	
			(-)	2	2		(++)
Was yo	our call answered promptly and	l courteously?		Ó			Ď
Was D	ispatch helpful in assisting you	?					
Did the	e PSC technician arrive as sche	duled?					
Was th	e work completed in a timely n	nanner?					
Did the	e PSC technician review the wo	rk completed?					$\boxtimes$
Would	you recommend PSC to anothe	er business associate?	Yes	XI	No		

800-LOGIC

Check us out at www.psc-reno.com!!

4 = Very Good

Client:

3 = Good

Service Order:

REED

2 = Just OK

PSC Technician

1 = Dissatisfied