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 Was your call answered promptly and courteously? 				M	Ď
Was Dispatch helpful in assisting you?				X	
 Did the PSC technician arrive as scheduled? 				X	
Was the work completed in a timely manner?					X
 Did the PSC technician review the work completed? 					\boxtimes
Would you recommend PSC to another business associate?	Yes	M	No		
C Technician Ryan M. Client: Reno Windust	riel se	ervice Ora	der: /	393	48
Check us out at www.psc- Dissatisfied 2 = Just OK 3 = Good 4 = Very Good	reno.com!! 5 = Excellent				
Check us out at www.psc- Dissatisfied 2 = Just OK 3 = Good 4 = Very Good Pacific States Con (775) 284-4 C is proudly celebrating 23 years serving Northern Nevada, and as a con	m m u n i	cat	ion	s	(++)
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PSC Technician NAA

Check us out at www.psc-reno.com!!

1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good



Areas of interest:

1 = Dissatisfied

2 = Just OK

3 = Good

Pacific States Communications (775)284-4100

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PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did!

Was your call answered promptly and courteously?

Was Dispatch helpful in assisting you?

Did the PSC technician arrive as scheduled? Was the work completed in a timely manner?

 Did the PSC technician review the work completed? 			
Would you recommend PSC to another business associate?	Yes V	No _	
Comments: GREAT JOB! THANK	e You!		
PSC Technician JRY Client: SWE Lower Check us out at www.psc-red 1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good		der: <u>139</u> 1[5	5
Pacific States Com (775)284-41	municat	ions	
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Would you recommend PSC to another business associate?	Yes N	No 📗	TENER!
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PSC Technician Ryan M. Client: Chase In Check us out at www.psc-re	Service Or	der: 13931	3

4 = Very Good



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! (++) (-) Areas of interest: Ц M Was your call answered promptly and courteously? M Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? M Was the work completed in a timely manner? Did the PSC technician review the work completed? Yes W No 🗌 Would you recommend PSC to another business associate? Comments: Excellent Clistomer Service Service Order: 139377 Client: Sierra Podiatry
Check us out at www.psc-reno.com!! PSC Technician 5 = Excellent 3 = Good 2 = Just OK 1 = Dissatisfied

Pacific States Communications (775)284-4100

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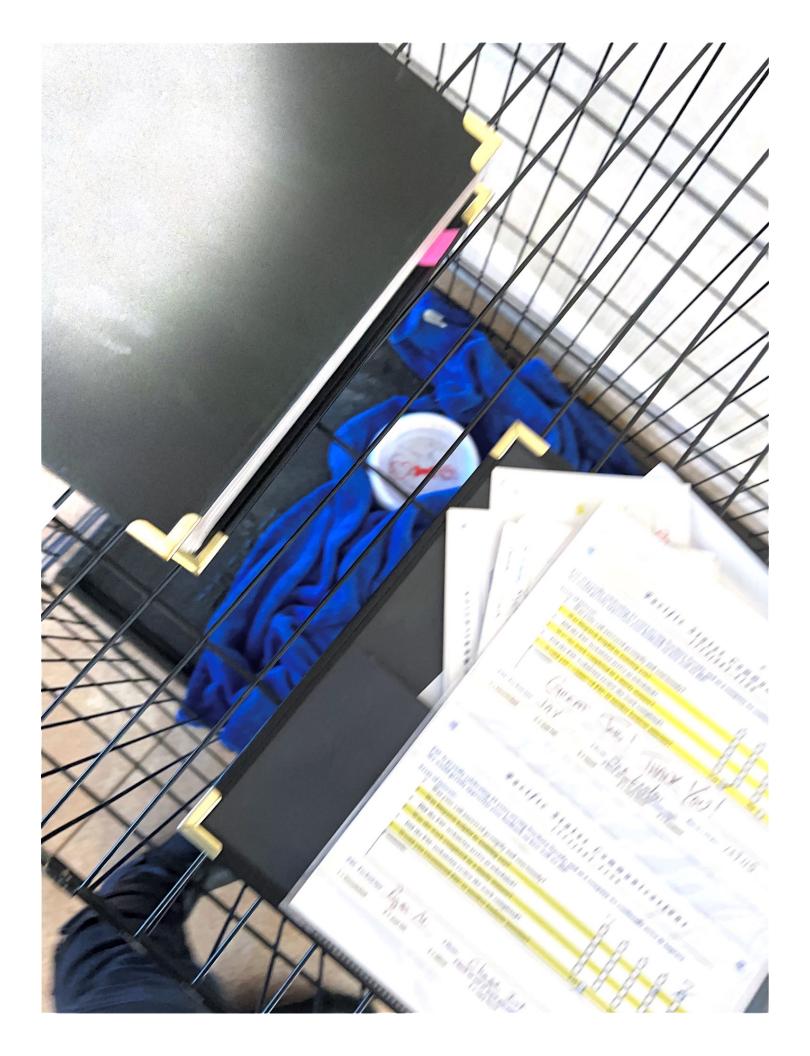
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PSC Technician Take Korte Client: Bender Warehouse Service Order: Wireless bridge Magall

1 = Dissatisfied

2 = Just OK

3 = Good



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Pacific States Communications (775)284-4100

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PSC Technician Take Korte Client: Bender Warehouse

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Check us out at www.psc-reno.com!!

1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good

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PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? M Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? Comments: Service Order: 139433 Client: PSC Technician Very Good 5 = Excellent 2 = Just OK 3 = Good 1 = Dissatisfied



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 Did the PSC technician arrive as scheduled? 					A
Was the work completed in a timely manner?					
 Did the PSC technician review the work completed? 					A
Would you recommend PSC to another business associate?	Yes	3	No		
Comments: Ryan is quet! - Very Cart He desarr	erus,	from	pt,	teff	itein

PSC Technician

Client: Drown

Service Order: 139358

2 = Just OK

Check us out at www.psc-reno.com!!

1 = Dissatisfied

3 = Good

4 = Very Good

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company we continually strive to improve.

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Was Dispatch helpful in assisting you?					
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Was the work completed in a timely manner?					
 Did the PSC technician review the work completed? 	-				
 Would you recommend PSC to another business associate? 		Yes	No		
Comments: They were great! Ea	siest (insta	uf.	70	~
C Technician Thy Tyler Client: Nevada Packag. Check us out at www. Dissatisfied 2 = Just OK 3 = Good 4 = Very Good	v.psc-reno.com!!	Service Ord	ler: <u>13</u>	738	
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Communications Pacific States

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Did the PSC technician arrive as scheduled?	
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DSC to another business associate?	Yes X No
Comments: Ryan was quick of information Business with Employees ZIKE SC Technician Ryan M. Client: Fast Way Check us out at www.psc-	Service Order:
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Pacific States Con (775) 28'4-4	
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Check us out at www.psc-reno.com!!

3 = Good

2 = Just OK

1 = Dissatisfied

4 = Very Good

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DSC technician arrive as selections			H	H	V	
t completed in a timely manner.						
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Client: CTRMC Se

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= Good 4 = Very Good 5 = Excellent

PSC Technician Ryon & Jay

2 = Just OK

3 = Good

1 = Dissatisfied

Service Order: 139492

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Was Dispatch helpful in assisting you?			П	A
Did the PSC technician arrive as scheduled?				B
Was the work completed in a timely manner?			П	B
Did the PSC technician review the work completed?	Yes	No	П	
Would you recommend PSC to another business associate? Comments:	165			
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Would you recommend PSC to another business associate? Comments: Recold was very 900 at fixing all our problems fix took the time to product one phone that didn't have the proper bracket that many own employee very happy. SC Technician PECOL Client: PECOLEC CONCERS Service Order: 39078 Client: PECOLEC CONCERS Service Order: 39078 Check us out at www.psc-reno.com!! A = Very Good 5 = Excellent SC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Teas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? Would you recommend PSC to another business associate? Would you recommend PSC to another business associate? We would you recommend PSC to another business associate?	Did the PSC technician review the work completed?	
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PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? П Did the PSC technician review the work completed? No Would you recommend PSC to another business associate? Yes 📉 Comments: Service Order: 139/50 Client: Tribal
Check us out at www.psc-reno.com!! PSC Technician 5 = Excellent 4 = Very Good 3 = Good 2 = Just OK 1 = Dissatisfied

is proudly celebrating 23 years serving Northern Nevada, and as a would greatly appreciate your feedback on how well we did!	(-)	(++)
s of interest: Was your call answered promptly and courteously?		
Was Dispatch helpful in assisting you?		
Did the PSC technician arrive as scheduled?		
Was the work completed in a timely manner?		
Did the PSC technician review the work completed?		
Would you recommend PSC to another business associate?	Yes	No
Comments:		

4 = Very Good

3 = Good

2 = Just OK

1 = Dissatisfied

Pacific States Communications (775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? No Yes 🔽 Would you recommend PSC to another business associate? Comments: Service Order: <u>139183</u> PSC Technician eno.com!! Check us out at www.psc 5 = Excellent 4 = Very Good 3 = Good 2 = Just OK 1 = Dissatisfied



Pacific States Communications (775)284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a We would greatly appreciate your feedback on how well we did!	company we continually	strive to improve.	
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PSC Technician		Client:		Service Order:	
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PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? helpful - went out of his way to do extra Client: UROLOGY NEVADA

Check us out at www.psc-reno.com!! PSC Technician AUKN Service Order: 139129 1 = Dissatisfied 3 = Good 4 = Very Good 2 = Just OK 5 = Excellent Pacific States Communications

ould greatly appreciate your feedback on how well we did!	(-)				(++)
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4 = Very Good

5 = Excellent

1 = Dissatisfied

2 = Just OK

3 = Good

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(775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? Comments: Everyone has always been very helpful and nice PSC Technician Check us out at www.psc-reno.com!! 1 = Dissatisfied 2 = Just OK 3 = Good 4 = Very Good Pacific States Communications (775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: П Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner?

Was pour call answered promptly and courteously?

Was Dispatch helpful in assisting you?

Did the PSC technician arrive as scheduled?

Was the work completed in a timely manner?

Did the PSC technician review the work completed?

Would you recommend PSC to another business associate?

Yes No

Comments:

PSC Technician _

Client:

Abe-L bodies
Check us out at www.psc-reno.com!!

Service Order:

139244

1 = Dissatisfied

2 = Just OK

3 = Good

4 = Very Good

PSC is proudly celebrating 23 years serving Northern No

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PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? No | Yes 📈 Comments: BC and Ryan was very Service Order: 139257 Client: **PSC Technician** Check us out at www.psc-reno.com!! 2 = Just OK 3 = Good 4 = Very Good 5 = Excellent 1 = Dissatisfied Pacific States Communications (775)284-4100 PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? Would you recommend PSC to another business associate? Comments:

1 = Dissatisfied

Pacific States Communications

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Was Dispatch helpful in assisting you?	-			X
Did the PSC technician arrive as scheduled?				N. S.
Was the work completed in a timely manner?				N. C.
 Did the PSC technician review the work completed? 				X
Would you recommend PSC to another business associate?	Yes		No	
Technician Was extremely helpful Technician ALLEN Client KBCD LCC Check us out at www.psc-r	Serv		139 à	
Dissatisfied 2 = Just OK 3 = Good 4 = Very Good	5 = Excellent			
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5 = Excellent

3 = Good

2 = Just OK



PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: · Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? Did the PSC technician review the work completed? No 📗 Would you recommend PSC to another business associate? Comments: SNC 139317 Service Order: Client: PSC Technician Check us out at www.psc-reno.com!!

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1 = Dissatisfied

Pacific States Communications (775)284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continuall	y strive to improve.
We would greatly appreciate your feedback on how well we did!	

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Client: Herl Sanh, 7Check us out at www.psc-reno.com!!

Service Order: 138983

1 = Dissatisfied

2 = Just OK

2 = Just OK

3 = Good

3 = Good

4 = Very Good

5 = Excellent

C is proudly celebrating 23 years serving Northern Nevada, and as a coewould greatly appreciate your feedback on how well we did!	ompany we conti	nuany sc	Tive to In	приотел	
reas of interest:	\vdash	2	3	4	5
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Would you recommend PSC to another business associate?	Yes	3	No		
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Check us out at www.psc Dissatisfied 2 = Just OK 3 = Good 4 = Very Good	5 = Excellent				
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PSC Technician

Service Order:

139352

1 = Dissatisfied

2 = Just OK

3 = Good

Check us out at www.psc-reno.com!! 4 = Very Good

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve. We would greatly appreciate your feedback on how well we did! Areas of interest: Was your call answered promptly and courteously? Was Dispatch helpful in assisting you? Did the PSC technician arrive as scheduled? Was the work completed in a timely manner? · Did the PSC technician review the work completed? Yes Would you recommend PSC to another business associate? Comments:
Allen was extremely helpful in getting our office lines set up.
questions that he was able to help me with: Comments: Law Office of Cliff loung Service Order: 139227 PSC Technician AUEN H ELSING Client Law Office 4 = Very Good 5 = Excellent 2 = Just OK 1 = Dissatisfied

Pacific States Communications (775)284-4100

PSC is proudly celebrating 23 years serving Northern Nevada, and as a company we continually strive to improve.

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2 = Just OK 3 = Good

4 = Very Good

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Did the PSC technician arrive as scheduled?	X
Was the work completed in a timely manner?	
 Did the PSC technician review the work completed? 	
Would you recommend PSC to another business associate?	Yes No No
GuickCoff - Very Pleasant!	gets her work done
Technician Ray Client: Kichdel I	Ne Service Order: 139624
Check us out at www.psc-re	eno.com!!
Dissatisfied 2 = Just OK 3 = Good 4 = Very Good	5 = Excellent
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2 = Just OK

1 = Dissatisfied